

HRACC Continuing Education Entitlement in the Workplace

Tuesday, September 28, 2010

5:30 - 7:00 PM

Fishman, Larsen, Goldring & Zeidler
7112 North Fresno Street, Suite 450



Presenter: Jane Yow

This presentation will address the following:

- The cost of entitlement: effect on the workforce / productivity
- Moving from a culture of entitlement to a new culture: three stages of change
- Entitled individuals: what leaders / managers should do
- Earning security and belonging: what everyone needs to do
- Becoming a role model for change, while promoting a new organizational environment

About the Presenter, Jane Yow

Jane Yow is a Training and Organization Development Consultant specializing in helping organizations improve quality, productivity, and innovation, through their most important asset--their people. Jane is a frequent speaker at national conferences, and has been published in "The Business Journal." Jane received her Bachelor's degree in Education and Sociology and her Master's degree in Education and Psychology. Her consulting firm, The Performance Link, is based in Fresno, California.

Advance registration please: All are welcome - \$10 members/\$20 non-members

Meeting facilities provided and refreshments served by:



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ATTORNEYS AT LAW

Located on the 4th floor of the New York Life building on the east side of Fresno Street.